





### **Overview**

- Purpose of community
- How to register
- Payment
- Types of members
- Features
- Privacy
- No solicitation policy
- Reporting or blocking members
- Notifications
- Hot tips



### **Purpose**

- To bring together major donors and their families with charity leaders for better communication and relationship building
- We don't handle donations or solicitation of funds
- Canadian charity focus



# Registration

- Go to Apple and Google Play app stores
- Search for 'stronger philanthropy' and download
- Register
  - User Name First and Last Name
  - Email + Password
  - Type of member
  - Name of organization
  - Focus of organization
  - Website
  - Location



### **Payment**

- Monthly subscription \$13.99 CAD/\$9.99 USD
- May be cancelled if no longer of benefit no refunds
- Charged monthly to your Apple or Google Play accounts
- Receipting monthly by email from Apple or Google Play
- Clients are given complimentary subscriptions for all members of their family or board



# **Types of Members**

- Clients of Stronger Philanthropy
- Charities with Active Grants
- Other Charities
- Other Givers



#### **Features**

- My Groups
- Grants
- Charity Profiles
- Events
- Resources
- Guidelines
- Client Directory
- Governance
- Feedback & Support



## **My Groups**

- Public Groups: Open to all members
  - Community Chat
    - Charity updates, video, photos, posts
  - Introduce Yourself
    - New members encouraged to post
  - Get Involved
    - Charities post galas, golf tournaments, matching campaigns, events, insight trips for major donors





# **My Groups**

- Private Groups
  - Groups for Charities with Each Client
    - For funded projects in process
    - To post specific project updates
    - To establish deeper connection with clients
  - Groups for Clients with Stronger Philanthropy
    - For internal communication with each other and with Stronger Philanthropy







### **Grants**





- Grant Applications
- Due Diligence Analysis
- Progress Reports
- Received through Stronger Grants online system
- Posted by Stronger Philanthropy





# **Charity Profiles**



- To provide an array of charities for our clients to review and consider
- One page summary for major donors
- 125+ profiles in database and growing
- Stronger Philanthropy has met with each charity
- No due diligence
- Search by charity sector and name



## **Charity Profiles**

- Mission and vision
- Leader bio
- Short video
- Annual revenue and expenses
- Number of staff
- Hot buttons: CRA site, website, strategic plan, annual report
- Tags: Geography, beneficiaries, and program content
- Top 3 fundraising needs for major donors





# **Charity Profiles**

- If your charity profile is listed, you can refresh it
  - Email us your update
  - No charge to update your profile once per year
- If your charity profile is not listed, book an appointment
  - Cost of \$50 CAD
  - Tell us about your organization and its top 3 fundraising initiatives
  - We create your profile and upload it





#### **Events**

- Numerous scheduled events through the year open to all
- Available only on the app
- No charge
- Featured Client Interview (monthly)
- Featured Charity Interview (monthly)
- Welcome Reception and Q&A (monthly)
- Clients Only events (quarterly)





#### **Resources**



- Blog
- Articles
- Books
- Stronger Philanthropy Podcast
- Other Podcasts
- Video Archive of Featured Charities and Clients





### **Guidelines**



• Read this first for guidelines for app culture

# **Client Directory**

- Giving priorities for each client
- Updated every January for the year ahead
- Instructions on how and when grants applications are considered







#### **Governance**

- For clients receiving Foundation Management services
- Board packages

# Feedback & Support



- Feedback: To share ideas for improving the app
- Support required? Message us in the app or book an appointment



# **Privacy**

- Use real first and last names
- Use names of foundations, funds, or charity
- To preserve privacy:
  - Private messaging
  - Both parties must agree to private message
  - Can only occur when one member initiates and the other accepts the request to message



# **No Solicitation Policy**

- We request that there be no active solicitation
- Our clients tell us what applications they want to review when they are ready to consider
- We invite charities to apply and provide charity applications to clients
- See Guidelines and Client Directory for more information



### **Reporting or Blocking Members**

- With problematic content or behaviour
  - Anyone can report a member anonymously
  - Click the three dots beside the problematic post
  - Select Report
  - Administrators will respond on your behalf
- Any member can block another member if you don't want to see them or their content
  - Go to the member's profile
  - Click on three dots
  - Select Block



### **Notifications**

- You may turn notifications on or off
- Go to your profile
- Click on the settings gear 😂
- Select notifications you wish to mute or turn on



### 9 Hot Tips

- 1. Use #hashtags in posts
- 2. Tag other members with @
- 3. Find more options in the navigation menu  $\equiv$
- 4. Search for other members, charities, content in search bar
- 5. Invite conversation through private messaging ...
- 6. Invite other charities and donors into the app
- 7. Subscribe to the weekly highlights email
- 8. Access app on your phone or desktop
- 9. Include subscription cost in your next application



# **Questions?**

- Join us for our next Welcome Reception and Q&A
- Private message to Administrators
- We look forward to seeing you in the app!